



HealthRota



The Leeds Teaching Hospitals
NHS Trust

INTRODUCTION

HealthRota has enabled us to move from a departmental rostering system based on excel spreadsheets and weekly inaccurate printed rota sheets, to a real time visible cloud based rostering system accessible on desktop and mobile devices.

EFFICIENCY

Prior to the introduction of HealthRota it took a Consultant about 4 hours of time per week to roster 18 Consultants across three departments. Now we have expanded to 44 consultants the increased complexity, can still be managed in half the time with the introduction of self-rostering and then subsequent shift swaps and give ups through the mobile application.

CRITICAL DECISION MAKING

Our rostering Lead is able to quickly review all rotas across the clinical tiers, and prioritise which are the high priority shifts to fill and identify gaps in staffing.

STAFF UTILISATION

HealthRota enables us to run a fully annualised rostering system for our middle grade doctors and Consultants in the Emergency Department. This level of transparency enables us to demonstrate the full utilisation of PA activity in Clinical Job plans, and helps us plan our workforce strategy more accurately.

SUPPORT

HealthRota have an excellent and Responsive support desk. They respond quickly to bugs that are identified and provide rapid fixes when business critical. They also provide useful support manuals and respond to feedback to build a system that is built for its users.

Even though HealthRota can't yet provide functionality which would be "nice to have" they do capture user feedback and try and incorporate product development into their future Roadmap.

DETAILS

Department: Emergency Medicine
Hospitals: Leeds General Infirmary
St James's University Hospital
Staff: Doctors, All Grades

CONSULTANT TIME



Increase from 18 to 44 Consultants



Reduced Admin time
from 13 minutes/consultant/week
to 3 minutes/consultant/week



21 PA/YEAR SAVED

Figures from Consultant Rota only.
Further Savings Include:
- Mid Grade and Junior Rota Administration
- Higher Staff Utilisation
- Reduced Locum Spend

CONCLUSION

The adoption of HealthRota has led to a net reduction in administrative time, while the number of rostered staff members has doubled.

The system has ensured rota information is both accurate and accessible, improving rota visibility, and enabling the workforce to better manage their own work schedules.

SPONSOR

Andy Webster
Consultant in Emergency Medicine & CCIO
The Leeds Teaching Hospitals NHS TRUST